

DTE SOLUTIONS



The Down To Earth Software Information Newsletter


Helpful Hints

Print Screen

Regardless of the system that runs Down To Earth, chances are you're using a PC in some manner, either to run DTE or for terminal emulation. There is a Windows® feature that allows you to save whatever you see as an captured image.

Capturing your window image to report errors, informational messages, or just for internal procedure notes can be a real advantage. As they say, "A picture is worth a thousand words." Try it right now and capture this window. Then you'll see for yourself.

- **H**old the <Alt> key down (usually to the left of the space bar) and press the <Print screen> key (usually to the right of the <F12> key). This action captures the screen image into your computer's memory but you don't actually see anything different.
- **O**pen a graphic software such as Paint (All Programs >> Accessories >> Paint). Any graphic software, MSWord, or even opening an e-mail message so you can paste the image should work.
- **H**old the <Ctrl> key down (usually under the left or right <Shift> key) and also press the "V" key. This action pastes the captured image into the software you've just opened.
- **I**f pasting the image in a Graphic program, you can save it in the desired file format and attach it to an e-mail. If using a graphic software, you can also cut the image and only save the most important part.

Next time you want to show someone what you see when they're not there, try this method for an instant picture. That should be all they need. 

ODBC Connection

Excel®, Access®, & Crystal Reports®
An SQL Connection using the xfODBC driver is an available option with any SynergyDE version. Using the standard Repository included with the DTE distribution, Excel, Access, and Crystal Reports open up new opportunities to customize reporting and create management tools for your company using your Down To Earth data.

Contact Datavision today to see if xfODBC can assist in your business reporting needs.

Datavision/DTE Solutions

Has moved to a new office

**3018 Knollwood Drive
Cameron Park, CA 95682**

Our telephone and fax remain the same at:

(877) 853-2780 (toll free)
(916) 853-2780
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Our e-mail addresses remain the same but service may have been interrupted a short time during the move:

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DTE Technical Support hours:

7:00 am - 5:00 pm PST

Telephone numbers


877-853-2780 / 916-853-2780

Or e-mail at support@datvsn.com

Windows Tips

Use your keyboard for easier Control on the Internet.

Shortcuts can really save time and clicking a mouse is not always the best way. Try any of the following keyboard shortcuts the next time you're on the Internet with Explorer.

- <Alt>-D – Go to the address bar
- F5 or <Ctrl>-R – Refresh the current web page
- F3 or <Ctrl>-F – Open the Find dialog window
- <Ctrl>-H – Show/Hide the History bar contents
- <Ctrl>-T – Start a new Tab (Explorer v7)
- <Ctrl>-O or <Ctrl>-L – Open a dialog box to enter a new web-site address
- <Alt> <Home> – Go to your Home page 

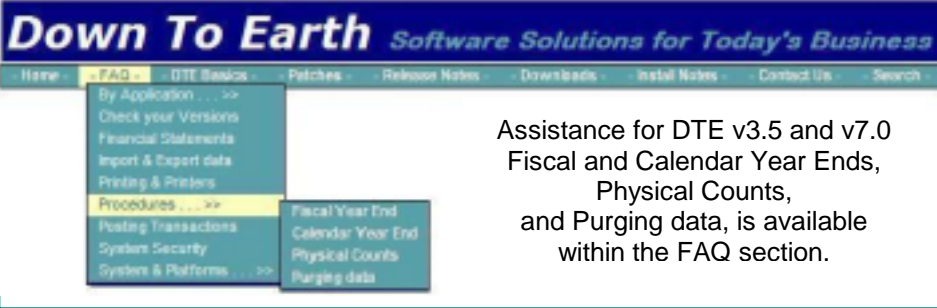


Technical Support available 24/7


Via our web-site

www.datvsn.com/d2esupport

No matter what day of the week or time of day, if you need help with DTE, our Technical Support web-site can provide information to get you on your way again. Whether it's the basics for a new employee, SynergyDE or Down To Earth installation, financial statements, or security, it's all at your fingertips.



Assistance for DTE v3.5 and v7.0 Fiscal and Calendar Year Ends, Physical Counts, and Purging data, is available within the FAQ section.

Remember that DTE Solutions issue you meant to save? What about a new desktop icon? It's available from the Downloads link. Need to set up a new printer – it's there. Information regarding Patches, Release notes, Imports/Exports, Finding out the version you have installed, or changing systems – only a click away. If you're looking for details, the Users Reference Manuals for every application are available in MSWord or PDF format. 

Frequently Used Geek Terms

What is faster than the speed of light? ... the internet but only sometimes. What type of internet connection is right for you and your business? Here are some basic facts to point you in the right direction.

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T1 connection – If your office has a T1 line, it means your phone company has connected a fiber optic line to your office. It can carry 24 digitized voice channels or data. If the T1 line is being used for telephone conversations, it plugs into the office's phone system. If it is carrying data, it plugs into the network's router. A T1 line can carry about 192,000 bytes per second, about 60% faster than a dial up modem.

Cable Modem – Using the same cable you use for TV, this type of device delivers high-speed Internet connectivity with the cable television company as the Internet service provider (ISP). The coax cable used allows hundreds of megahertz (MHz) bandwidth with each cable channel or download of data getting about 6 MHz each, uploads using only about 2 MHz.

Cable modem bytes per second are hard to measure. As new users, especially heavy-access users, are connected to the cable network, you will have to share the existing bandwidth, and may see your performance and speed degrade as a result.

DSL Modem – A digital subscriber line (DSL) signal travels over the telephone lines but at a different frequency than voice. A DSL connection works better when you are closer to the provider's central office. The farther away you get, the weaker the signal becomes. The access speeds are often associated with the cost of the service -- usually, the

connection is faster for receiving data than it is for sending data. One of the advantages is allowing the user to talk on the phone at the same time as accessing the Internet.

Dial-up Modem – The only connection *NOT* considered to be "broadband," a dialup service connects to the Internet through your voice phone line. The modem in your PC "calls" an Internet

Service Provider (ISP) connecting with a maximum speed of 56,000 bytes per second. Compared to the 5 million and more bytes per second offered with broadband, you can see why it is the last on the list of choices. The up side, it's usually the least expensive, the down side, it uses your telephone line like a person so you can't talk and access the internet with the same line.

Choices, choices, and more choices. The right choice for you is there somewhere.