

# DTE SOLUTIONS

## The Down To Earth Software Information Newsletter



Hosting  
Service  
Provider

### Empowering (Y)our Potential

Managing your own networked system can be challenging at best, with complex technology sometimes requiring an entire department to maintain. Your business may choose to employ outside consultants, however GoWx has an alternative solution – Hosting Service Provider (HSP).

In 1999, GoWx was created with the primary purpose to allow people to “Work Anywhere at Anytime” and built with “hassle free IT” in mind. GoWx works with their partners to maximize the end customer’s potential with their selected solutions.

Datavision has just completed our first Down To Earth install using GoWx as the customer’s HSP. The install was quick and simple but best of all, most DTE operators use a laptop, take it anywhere they need to go, and access their DTE remotely, on the GoWx server, any time.

With GoWx as your HSP, your business can experience a considerable decrease in system related tasks and upgrade costs associated with managing your IT environment:

- Your company servers are kept up to date with the latest software release versions, and no longer need to be maintained by internal staff.
- GoWx hosting services provide Microsoft’s latest terminal server desktop to the end users.
- There is always increased pressure to maintain control and security over your critical data from financial records to employee email. You can rest assured that your systems are protected 24/7, 365 days a year – Down time is not an option.

(please see GoWx on page 2)

### ► Hardware Upgrade Notice ◀

Hardware upgrades can sometimes trickle down and cause compatibility issues with software. *Vista®* is no exception.

Many offices currently running *XP-Pro®* may not be able to find a new PC in the near future and still keep *XP*. For our DTE customers, compatibility may be an issue.

A *Vista* Client machine must have SynergyDE v9 series installed on it and the network server. And as you might expect, DTE also requires an update to successfully run with SynergyDE v9 and *Vista*.

The necessary DTE v7 update is available at no cost for all supported customers running in a Windows 2000 or 2003 server environment. The SynergyDE update is also offered at no cost if you’re covered under an ALM (annual license maintenance) contract.


For all customers with DTE v3.5 for windows, you will still need an update. Because your DTE version is modified from the standard distribution, the update is unique to your company. The changes can not be distributed as a standard update.

**Vista® OS requires SynergyDE v9 and DTE v7 for complete compatibility. Not sure of your versions? Contact DTE Technical support for assistance.**

**Note:** The incompatibility only applies to Client machines networked to a shared windows

environment. There are no compatibility issues if you are accessing your windows server via Remote Desktop or if you are using your PC to access a UNIX or VMS system.

If you are not a supported customer, the updates are still available – please contact DTE Technical support for more information.

Technology is changing so rapidly, it’s hard for us all to keep up. If you have any compatibility questions or are not sure of your versions, contact DTE Technical support: 

**916-853-2780**  
[support@datvsn.com](mailto:support@datvsn.com)

# Helpful Hints

## Accounts Payable

### Vendor Invoice Expense History

Even if you're familiar with DTE Vendor history report, you might not be aware of a new DTE v7 feature that also includes the G/L expense accounts entered for a vendor invoice.

There is an option for vendor history report to "Include G/L." Select **Yes**, and the report also includes any G/L account numbers entered on the original invoice. (Data is actually retrieved from the G/L and invoice records must have been interfaced prior to printing the report.)

This is especially helpful when a new employee is coding the vendor invoices and isn't sure what account numbers have been used in the past.



### One number can be very helpful

Since we're looking at the Vendor history report, also notice the second column from the left, called "Typ" that has a single number. This number refers to the transaction type that was entered into DTE:

- 1 – Standard invoice
- 2 – Prepaid invoice
- 3 – Credit Memo
- 4 – Payment
- 9 – Void transaction

This little number can be very helpful when researching a lengthy list of activity for a vendor.




### New to A/P Aged Trial Balance

The invoice (general ledger) distribution date has been added to the A/P Aged Trial Balance report to provide additional information when considering the invoices on your books.


And as a special new feature, you can define your own groups and assign them to your vendors to categorize similar types. Then print an aging report for a single or range of group types to separate them into their own aging report.



The above updates are available for any supported customer with DTE v7.0 Accounts Payable installed. If you would like these helpful features and do not find them on your system, please contact our technical support. 

(GoWx, continued from page 1)

- By choosing a host system, your employees are able to focus on the real potential and primary business goals.
- Software licenses are rented vs. purchased allowing preservation of cash flow resources.
- As a Microsoft Gold Certified Partner®, GoWx desktop software also includes SharePoint® and optionally, Microsoft Office 2007®.
- The database is backed up once per day, at night, so you always have full use of the system, with a 7 day rotation of backed up data.
- GoWx automatically upgrades security and communication software and installs suggested application patches routinely.

**G**oWx customers find that by off-loading the administrative tasks associated with managing their IT environment, their staff becomes more strategic and valuable to the organization. That allows them to better serve new company initiatives, critical to maintaining a competitive edge. For additional information, contact DTE Technical support or visit the GoWx web site. 

[www.goiwx.com](http://www.goiwx.com)



## Web-links

[www.datvsn.com](http://www.datvsn.com)  
[www.datvsn.com/d2esupport](http://www.datvsn.com/d2esupport)



## DTE Technical Support:

7:00 am - 5:00 pm PST  
[support@datvsn.com](mailto:support@datvsn.com)



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