

# DTE SOLUTIONS

## The Down To Earth Software Information Newsletter



### Breezy Point Resort

Everyone knows Minnesota has great Winter recreation areas but summer resorts? You betcha! Just think about brilliant summer colors, cool breezes, and fun in the sun.

**Breezy Point Resort**, located only 140 miles north of Minneapolis/St. Paul, is built on land acquired in 1921 by millionaire publicist Wilfred Hamilton Fawcett ("Captain Billy Fawcett"). Through his charismatic personality and his many contacts in the publishing and motion picture industry, Breezy Point Resort soon became a Mecca for the rich and famous during the Roaring 20's era, playing host to stars including Clark Gable, Carole Lombard, Tom Mix and Jack Dempsey.

**Whiteburch, Inc.** was established in 1974 to develop and market the approximate 3,000 acres surrounding Breezy Point Resort. Then in 1981, Whiteburch, Inc purchased Breezy Point Resort. Over the years, approximately 12,000 owners have purchased vacation ownership interests through Breezy Point International, a subsidiary of Whiteburch, Inc.

**Breezy Point Resort** tracks their comprehensive Hotel Management/Accounts Receivables with the very specialized software package from Resort Computer Corporation. However, Whiteburch, Inc and its seven subsidiaries manage their Accounts Payable, General Ledger, and Financial Statements with Down To Earth.

**Whiteburch, Inc** has been a loyal DTE customer since v3.5 A/P and G/L were bundled with the RCC Hotel Management software in 1993. Then in 2006, DTE was upgraded from v3.5 UNIX environment to version 7, converted to a Windows® 2003 server, and all the while retaining their vital historical data of more than 15 years. Thank you to Whiteburch, Inc!

[www.breezypointresort.com](http://www.breezypointresort.com) 1-800-432-3777

## 2008 Year End

### Calendar (DTE v7):

**Not much to do** – Most DTE v7.0 applications require very little processing at calendar year end. There is no required process for A/P (except for printing any 1099/1042 forms), Inventory (most businesses do a physical count), or A/R.

**Except in Payroll** – There are still some Year-to-date values to clear in the Employee master that require you to select "Close year" from the Miscellaneous menu after your final Payroll for the year. Then print W2 forms when ready, file electronically with the SSA, and change your tax tables, if required for the new year.


### Fiscal (DTE v7):

**Copy your chart** – As the fiscal year end approaches, generate a chart of accounts and accounting periods for the new fiscal year. This allows other applications to process in the new year even when G/L isn't quite ready yet. For more complete list of Fiscal Year End procedures, visit:

[www.datvsn.com/d2esupport/Fiscal-Year-End.html](http://www.datvsn.com/d2esupport/Fiscal-Year-End.html)

### Physical Count (DTE v7):

**Procedure order is critical:** To perform an accurate and efficient physical count, follow the menu selections as listed in the Physical menu column, choosing either to print count tags OR a worksheet, then freeze/capture the quantities.

After the actual counting is complete, you can resume data entry while the count is entered into DTE. 



### Web-links:

[www.datvsn.com](http://www.datvsn.com)  
[www.datvsn.com/d2esupport](http://www.datvsn.com/d2esupport)

### DTE Technical Support:

7:00am – 5:00pm PST [support@datvsn.com](mailto:support@datvsn.com)

### Datavision/DTE Solutions:

3018 Knollwood Dr.      Cameron Park, CA 95682  
 916.853.2780 (voice)      916.852.0676 (fax)

# Frequently Used Geek Terms


## A little Wiki history

“Wiki,” a term meaning “quick” in Hawaiian, has taken on a new meaning in today’s world. It is used in technology as the gathering of web pages focused on a theme, project, or collaboration. Wikis are generally used when users or group members are

invited to develop, contribute, and update the content of the wiki. The most famous wiki is the Wikipedia.

The Wiki idea started in 1995. The first ever wiki site was created for the Portland Pattern Repository in 1995. That site now hosts tens of thousands of pages. Wikipedia was founded in 2000 as an offshoot of Nupedia, a now-abandoned project to produce a free encyclopedia. There was considerable resistance on the part of Nupedia’s editors and reviewers to the idea of associating Nupedia with a Web site in the wiki format. So the new project was given the name “Wikipedia” and launched on its own domain, wikipedia.com (now [www.wikipedia.org](http://www.wikipedia.org)).

Wiki articles are never complete -- they are continually edited and improved over time. Users should be aware that not all articles are of encyclopedic quality from the start, and may contain false or debatable information.

Still, it is a very interesting site and as originally described, “the simplest online database that could possibly work.” 

# Windows Tips

## XP vs Vista

### Some things *ARE* still the same

If your hand is tired of “mousing” around, try keyboard shortcuts instead of clicks to do what you want to do. Since these keyboard shortcuts work with both Windows Vista and XP, no relearning is necessary with the next OS generation.

- ↵ **WINDOWS KEY + E** – Open Windows Explore mode
- ↵ **WINDOWS KEY + F** – Open Search function
- ↵ **WINDOWS KEY + R** – Open the Run Window
- ↵ **WINDOWS KEY + Pause** – Open System Properties
- ↵ **ALT + TAB** – Switch between open windows
- ↵ **PRINT SCREEN** – Places the complete view area on the clipboard
- ↵ **ALT + PRINT SCREEN** – Places only the active window on the clipboard  
(Then Ctrl-V to Paste the Clipboard image.)

## ~ Holiday Calendar 2009 ~

Dec 25, 2008	Christmas	Closed
Jan 1, 2009	New Year's Day	Closed
Jan 19	Martin Luther King Day	Open
Feb 16	President's Day	Closed
May 25	Memorial Day	Closed
July 3	For Independence Day	Closed
Sept 7	Labor Day	Closed
Nov 11	Veterans Day	Closed
Nov 26-27	Thanksgiving	Closed
Dec 25	Christmas Day	Closed
Jan 1, 2010	New Years Day	Closed



### New Down To Earth Support Site

Both the Down To Earth main and support web sites are newly remodeled to provide more information and quicker access.

Now it’s even easier to find help 24/7 within the new DTE support site.

Find answers within the FAQ topics -- **By Application**, for infrequent **Procedures, Import & Export** data, **Operator Security**, and

**Printing**, as just an example. Also find error solutions within **Troubleshooting** and keep up with the current **System & Platform** requirements for hardware and operating systems.

If you’re looking for very specific help, a more extensive **Search** feature provides all the site pages with applicable information for any topic you need.

For a more general overview of Down To Earth software applications and their abilities, take a look at the main site direct or link from any support page to **DTE Home**. There you’ll find detailed information for each application, specification sheets to download, view screen capture examples, see the services Datavision offers, and request literature or pricing.

[www.datvsn.com](http://www.datvsn.com)  
[www.datvsn.com/d2esupport](http://www.datvsn.com/d2esupport)

## Down To Earth Technical Support

### [Support Home](#)

### [DTE Basics](#)

â—| [Getting Around in DTE](#)

â—| [Top 5 Shortcuts](#)

â—| [Add, Change, & Delete](#)

â—| [Entry Tips & Tools](#)

â—| [Operator Security](#)

â—| [Printing in DTE](#)

### [FAQs](#)

â—| [By application](#)

â—| [Accounts Payable](#)

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â—| [General Ledger](#)

â—| [Inventory](#)

â—| [Payroll](#)

â—| [Sales Order Entry](#)

â—| [Water Management](#)

â—| [Procedures](#)

â—| [Fiscal Year End](#)

â—| [Calendar Year End](#)

â—| [Physical Inventory counts](#)

â—| [Purging data files](#)

â—| [DTE & SynergyDE Versions](#)

â—| [Financial Statements](#)

â—| [Import/Export data](#)

â—| [Operator Security](#)

â—| [Printing & Printers](#)

â—| [Posting Transactions](#)

â—| [Changing DTE Colors](#)

## Software Solutions for today's business

### **Down To Earth *but Above the Crowd***



When you need help, timing is everything. Down To Earth offers software support and solutions, 24/7 via the DTE software support web site. Of course, answers and solutions are also found with a personal touch.

Be sure to **Contact Us** today to talk with any of our dedicated software support team and find your solution.

We know your time is important. So, we offer quick and easy tools to get started. **DTE Basics** assist new operators with the very basic information. The Top 5 keyboard shortcuts and Getting around the menus are just two of the **DTE Basics** to point you in the right direction, right away.

**Frequently Asked Questions (FAQ)** give you solutions to those

[Troubleshooting](#)

[Release Notes](#)

â—| [DTEv3.5 Release notes](#)

â—| [DTEv7 Release Notes](#)

[Patches](#)

â—| [DTE v3.5 & Earlier](#)

â—| [DTE v7.0](#)

[Downloads](#)

â—| [DTEv7 Reference Manuals](#)

â—| [DTEv35 Reference Manuals](#)

â—| [Newsletters](#)

â—| [Desktop icons](#)

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â—| [System Requirements](#)

â—| [Peripherals](#)

â—| [System Options](#)

[Installation Guides](#)

â—| [Down To Earth](#)

â—| [SynergyDE](#)

[Contact Us](#)

uncommon questions that pop up. **FAQ** links are available by individual application or topics such as Financial Statements, month/year end Procedures, and Printing.

If you run into an strange situation or message on your screen, you may find a direction with our **Troubleshoot Guide**. Hints and tips for common issues can help you know what might have happened and how to resolve it.

Systems may change at any point. **Release notes** and **Program Patch** information for current and prior versions can help. With today's technology, we offer software adjustments and updates for easy integration. Please contact Down To Earth for help, questions, or patches for prior DTE versions.

User's Reference manuals, past *DTE Solutions* newsletter issues, and Windows® Desktop ions are offered for **Download** to your work station. Easy access to detailed information becomes local to your day to day tasks.

Down To Earth and SynergyDE distributions, upgrades, and W-2 / 1099 reporting changes are also available. Contact Datavision/Down To Earth Solutions for information and required special links.

Assistance in hardware selection can also be found within the **System & Platforms** link. Detailed operating system specs, hardware options, and emulation choices are provided. Personal guidance to your individual business is also available when needed.

For your IT departments, we offer DTE and SynergyDE **Installation notes**, tips, and troubleshooting guides. These guides are intended to complement the installation instructions. As an example, we offer helpful hints for Down To Earth and SynergyDE software installations, changes, setup, and upgrades.

Resource information from this web-site is designed for use by Down To Earth customers. Both v3.5 and v7 series of the Down To Earth software are supported. Although prior versions of software are addressed, technical information within this site is based on the current release.

For complete documentation on any Down To Earth or SynergyDE product, personal assistance, or questions regarding your system or installation, **Contact Us** today.

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*Technical Support hours:*

**Monday - Friday**

**7:00 am - 5:00 pm PST**

916-853-2780 - voice

916-852-0676 - fax

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*Currently Supporting:*

**Down To Earth v7.0**

**Business Software v3.5**

**Water Management v7.0**

**Link to: [DTE Home](#)**

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